

3DWestern Terms of Service

Last Updated: December 21, 2025

Summary

3D Western is a student-run organization that provides free creational services for personal or educational use including but not limited to 3D Printing, Lasercutting, CNC Milling and Waterjet cutter requests. By agreeing to use our dashboard, you are fully responsible for the resulting products you create with our system, and you agree to not upload any inappropriate content including but not limited to projects with the capacity to inflict physical and mental damage onto others, political and offensive content, and NSFW materials. 3D Western and the Morrisette Institute of Entrepreneurship will not be held liable for any damages you incur from misuse of the projects created from our services. We collect your data through using this service solely for the sake of improving the system, which you can learn more about below in our Privacy Policy. By using our service, you accept these full Terms of Service.

Acceptance of Terms

By agreeing to the Terms of Service during registration of an account, you agree to be bound by these Terms of Service.

License Grant

Upon agreement, 3D Western grants a limited, non-exclusive, revocable license to use our dashboard services for personal, recreational, entrepreneurial, or educational purposes. In return, by uploading any files, you grant 3D Western a worldwide, royalty-free license to use, copy, modify, store, and display those files as needed purely for marketing and promotional purposes, providing our services to you and for improving our service. 3D Western will not sell or redistribute any uploaded work for profit. Any files uploaded to 3D Western's service can be deleted upon request.

Usage Restrictions

You may not use 3D Western for commercial purposes without our explicit permission, upload illegal, harmful, infringing, or prohibited content, share your account, use another student's credentials, or attempt to overload or reverse-engineer the service. We reserve the right to cancel any request and revoke account access for users that violate these restrictions.

Intellectual Property

You retain ownership of the files you upload when using our services. However, you represent that you have all necessary rights to upload and order the creation of them, and you are solely responsible for any infringement of third-party copyrights, trademarks, or other intellectual property rights. You agree to indemnify 3D Western against any claims arising from any files you upload or the resulting designs manufactured, including any distribution or sale of those designs.

Privacy Policy

We will never collect any information beyond those necessary for account usage, nor sell personal information for targeted advertising. We may use your data to conduct demographic analyses such that we can better optimize it to suit demands.

1. Information We Collect

We collect information in these ways:

- Information you provide: Upon account creation, we collect your name, email account, and student number. Upon requests for a job, you voluntarily provide information regarding project specification, including but not limited to preferred material and details related to the purpose of the project.
- Cookies: We use cookies to enhance functionality and remember preferences. You can manage cookies via your browser setting.

2. How We Use Your Information

We use collected information to:

- Provide, maintain, and improve the Service (e.g., account management, displaying content).
- Facilitate communication for requesting jobs, providing updates on jobs and processing requests.
- Ensure security and prevent abuse of our services.
- Comply with any legal and administrative obligations with parties including but not limited to Western University and the Morrisette Institute of Entrepreneurship.

3. Collection of Design Files & Use of AI

You grant 3D Western permission to use anonymized, non-identifiable data derived from your uploaded design files to improve our automated service, including training machine learning models. We will not use or share your specific designs for any other purpose without your separate consent. All design files submitted through the dashboard are collected for the sake of improving the system. By agreeing to the Terms, you consent to 3D Western using any uploaded design files for training machine learning models to improve the automated processing pipeline of our system on tasks including but not limited to reasoning and classification tasks.

We will collect and train models solely for the purpose of augmenting and automating the processing workflow. We will never use the data files we collect for generative purposes, including but not limited to models that generate designs.

4. Sharing Your Information

We share information only as needed:

- With service providers (e.g., hosting, analytics) under strict confidentiality.
- To comply with laws, respond to legal processes, or protect rights/safety.
- In anonymized/aggregated form for research or reporting.

5. Data Security and Retention

We implement reasonable measures (encryption, access controls) to protect data, but no system is fully secure.

6. Your Rights and Choices

You have the right to:

- Access, correct, or delete your personal information.
- Object to or restrict processing.
- Withdraw consent (where applicable).
- Data portability.

You can opt out of cookies, delete your account, or manage profile visibility in settings. For questions or requests, contact contact@3dwestern.ca, or reach out to us via our [website](#).

Modifications of Terms

We may update these Terms from time to time by posting the revised version on our dashboard. We will notify you of material changes via email or a dashboard alert, and your continued use of the service after the changes take effect means you accept the updated Terms.

Disclaimers and Limitation of Liability

Projects produced from 3D Western's services are intended for personal use and purposes such as recreational, entrepreneurial, and educational, and are provided "as is" without any warranties of any kind. We are not responsible for defects, failures, or any changes in objects due to file issues, materials, or equipment.

Termination and Cancellation

You may stop using the service or cancel a print request at any time before processing begins. We may suspend or terminate your access immediately, with or without notice, if you violate these Terms or misuse the service. Upon termination, you are granted a 7-day period to submit an appeal for revoking the termination.